#### Welcome

Welcome to web site of The 2003 International Business Information Management Conference. This major international event will be held in Cairo, Egypt from 16 - 18 December 2003. The conference will address a range of important themes with respect to e-business and its impact on organizations. The conference will include numerous paper and workshop presentations by academics and researchers from around the globe.

This is a conference for those who are interested in global business development in the 21st century. All are encouraged to register and attend this major and timely conference. A range of travel, tour and accommodation options are also available.

Conference participants are welcome to submit presentation extended abstracts, paper drafts, or invited session proposals. Please refer to call for papers. Presentations submitted for publication will be fully refereed and published in print and electronic formats. For those unable to attend the conference in person, virtual presentations are available. Virtual presentations allow participants to submit papers for refereeing and publication in the conference proceedings. Virtual participants will receive a full copy of the conference proceedings on a CD.

The phenomenal growth of the Internet has lead businesses around the globe to believe in the promise of utilizing the Internet to conduct business. The 2003 International Business Information Management Conference aims at exploring the role of e-business and its impact on organizations in the 21st century. While the focus is e-business, this conference brings together all business functional areas such as logistics and distributions, marketing, sales, accounting, finance, and management to assess the impact of ebusiness on these areas and to coordinate efforts among different business functions in transforming organizations. Please refer to conference themes and tracks.



## Conference Chair

Khalid S. Soliman, Hofstra University, USA e-mail: khalid.soliman@hofstra.edu

## Local Chair

Yasser El-Kassrawy, Tanta University, Egypt

**Local Organizing Chair** Wessam Salah, Cairo, Egypt

## Accepted papers

updated Nov. 23, 2003

The following papers have been accepted for presentation in the IBIM '03 conference and for inclusion in the conference proceedings. This page is updated on a regular basis.

### Development of an Individual-Level Theory to Explain the Adoption and Use of **ERP Systems: How Type of Training Can Improve Acceptance Rates**

Mark Srite, The University of Wisconsin - Milwaukee, USA En Mao, The University of Wisconsin - Milwaukee, USA Marcus Rothenberger, The University of Wisconsin - Milwaukee, USA

### **Indirect Cost Taxonomies for Information Systems Projects**

Ahmad Ghoneim, Brunel University, UK Zahir Irani, Brunel University, UK Peter E.D. Love, Edith Cowan University, Australia

#### Security and Privacy Issues as Barriers to E-Commerce Growth: A Consumer **Perspective**

Noor Raihan Ab Hamid, Multimedia University, Malaysia. Elena Chiang Abdullah, Multimedia University, Malaysia. Sarabdeen Jawahitha, Multimedia University, Malaysia.

## Issues of ERP Adoption in Developing Country: The Example of China

Yuhong Tian, University of Nebraska-Lincoln, USA

### **TQM Practices: Continuous Improvement and Problem Prevention**

Noorliza Karia, Universiti Sains Malaysia, Malaysia Muhammad Hasmi, Universiti Sains Malaysia, Malaysia Hassan Asaari, Universiti Sains Malaysia, Malaysia

#### On the Criteria of Content Web Search Enablement

Mohamed Radaideh, United Arab Emarates University, UAE

#### **Customization of ERP Systems: An Exploratory Study of Drivers and Motives**

Marcus Rothenberger, The University of Wisconsin - Milwaukee, USA Mark Srite, The University of Wisconsin - Milwaukee, USA

### The Adoption and Use of EDI and Non-EDI E-Commerce in Regional SMEs: A Comparison of Driving Forces, Benefits and Disadvantages of Adoption

Robert MacGregor, University of Wollongong, Australia Lejla Vrazalic, University of Wollongong, Australia Lawrie Schafe, University of Wollongong, Australia Deborah Bunker, University of New South Wales, Australia Sten Carrlson, Karlstad University, Sweden Monika Magnusson, Karlstad University, Sweden

**E-Government: The Dubai Experience** 

Romana Vajde Horvat, University of Maribor, Slovenia Ivan Rozman, University of Maribor, Slovenia

#### **SME's contribution to Electronic Business**

Ganeshan Srinivasan, RMIT University, Australia Maurice Abi-Raad, RMIT University, Australia

#### A Framework For Evaluating Knowledge Management Systems

Claudio Vitari, Cattaneo University, Italy Samuele Astuti, Cattaneo University, Italy Jennifer Moro, Cattaneo University, Italy Aurelio Ravarini, Cattaneo University, Italy Marco Tagliavini, Cattaneo University, Italy

Factors affecting Mobile Commerce Adoption: Organizational perspectives Ahmad Mansour Khasawneh, The University of Newcastle, Australia

Prerequisites for Building E-Government: The case of the Arab Countries Hassan Ghaziri, American University of Beirut, Lebanon

### An exploratory Study of E-Government in two GCC Countries

Abdulmohsen N. Abanumy, University of East Anglia, UK Pam Mayhew, University of East Anglia, UK Ali Al-Badi, University of East Anglia, UK

## Measuring Service Quality of the Internet Service Providers after Introducing the Free Internet Model in Egypt

Tamer Darwish, RITI, Egypt Khaled Wahba, Cairo University, Egypt

## Managing Engineering Assets: A Knowledge Based Asset Management Methodology Through Information Quality

Abrar Haider, University of South Australia, Australia Andy Koronios, University of South Australia, Australia

## The Challenges of e-Appointment: Process Modeling, Infrastructure, and Organizational Context

Ralf Klischewski, Hamburg University, Germany

# Prerequisites for Building E-Government: The case of the Arab Countries Hassan Ghaziri, American University of Beirut, Lebanon

Implications for Information Management in the Virtual Organization
Albert H S Scott, Hong Kong Institute of Vocational Education, Hong Kong
Joseph Mula, University of South Australia, Australia

## Towards E-Government Adoption: Some Organizational Challenges for the Egyptian Government

Inas E. Ezz, Sadat Academy for Management Sciences, Egypt