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Moving education into the digital age: the contribution of teachers' professional development

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Abstract

This article introduces the main outcomes of discussions at EDUsummIT 2011 by the specific Technical Working Group on Teacher Professional Development (TWG3). The focus was to explore how professional development of teachers may ensure that teachers are better prepared to use information and communication technology (ICT) to promote 21st century learning. The article is organized into three main sections: a review of key literature on professional development of teachers (TPD), in general and with specific reference to ICT; a summary of the key points emerging from TWG3's discussions; and recommendations for action.

On the basis of discussions held within the TWG3, the authors concluded that effective TPD requires changes at several levels of educational systems (political, institutional and individual), and that ICTs should be seen as an opportunity for introducing new goals, structures and roles that support these changes. It is significant that while many of the issues highlighted by the group are well established, addressing them continues to be problematic globally.

Keywords

digital age, ICT, IT, policy recommendations, practitioner research, teacher professional development, transformation.

Introduction

At EDUsummIT 2011 the working group on Teacher Professional Development (TWG3) set out to explore how professional development of teachers may ensure that teachers are better prepared to use information and communication technology (ICT) to promote 21st century learning. The discussions were informed by previous work that begun at EDUsummIT 2009 and an article summarizing recent research in the field

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(Albion, Knezek, & Adubra, 2011). TWG3 generated grounded recommendations, to be disseminated through United Nations Educational, Scientific and Cultural Organization (UNESCO), and enacted by group members on return to their own contexts.

This article extends those discussions, linking them explicitly to relevant research, in order to elucidate the evidence base and enhance the weight of TWG3's recommendations. Section 1 provides an update of key literature on Teacher Professional Development (TPD) in general and with specific reference to ICT; Section 2 expands on key points emerging from TWG3's discussions; and Section 3 discusses TWG3's recommendations for action.

From the literature

Teacher professional development

TPD, as the body of systematic activities designed to prepare teachers to do their job at several stages of their professional life, has become a major issue within educational research (Darling-Hammond, 1999; Darling-Hammond & Bransford, 2005), because the preparation of quality teachers is considered the most important factor affecting student performance (Rivkin, Hanushek, & Kain, 2005). Hence, TPD is rooted in a performance-oriented perspective on the literature that emphasizes professional development for quality of education (Scheerens, 2010).

Some issues associated with TPD approaches deal with the important question of continuous professional development in schools on the basis of cooperation within school teams, peer review, professional learning communities (PLCs) and human resources development models (Stoll, Bolam, McMahon, Wallace, & Thomas, 2006). In fact, recent research (e.g., Walsh, Bradshaw, & Twining, 2011) points towards the importance of informal elements, such as collegiality, for encouraging reciprocal learning between beginning and experienced teachers (Patrick, Elliot, Hulme, & McPhee, 2010) and to the value of informal practice-based learning networks for sustained professional development of teachers (Bradshaw, Twining, & Walsh, 2011; Hanraets, Hulsebosch, & de Laat, 2011). Other research has confirmed the value of teacher cooperation for professional development while highlighting the importance of support at all levels within a school (Schulz-Zander & Eickelmann, 2010).

Designing effective professional development

There is a consensus in much of the literature on a number of features of effective TPD. For example, the UK Government Department for Education (DfE, 2010) reported (*emphasis* added) that:

A systematic review of research on professional development found that there are some key features of professional development which are linked to better achievement by children:

- · Observation of teaching;
- · Feedback to teachers;
- The use of external expertise linked to school-based activities;

- Scope for teachers to identify their own CPD focus;
- An emphasis on *peer support*;
- Processes to encourage, extend and structure professional dialogue; and
- Processes for sustaining CPD over time to enable teachers to embed practice in their classrooms.

... There is also convincing evidence that *collaborative* professional development is more strongly associated with improvements in teaching and learning ...

(DfE, 2010, p. 10)

This analysis resonates with the need for TPD to be collaborative, experimental and reflective (Baumfield, Hall, & Wall, 2008; Coolahan, 2002; Fraser, Kennedy, Reid, & Mckinney, 2007; Hall, 2009; Murchan, Loxley, & Johnston, 2009; Williamson & Morgan, 2009). Consistent with that, in the broader context of both UNESCO (Villegas-Reimers, 2003), and the European Union, the school is seen as a learning organization where TPD has a place in the sense of an active and constructive process that is problem oriented, grounded in social settings and circumstances, and (...) throughout teachers' lives (Scheerens, 2010, p. 32). What is perhaps missing from the above analysis is the need for TPD to be evaluated in relation to its intended impact (McCormick et al., 2008).

Problematically, the conventional structure of schools results in teachers mostly working in isolation from each other in their classrooms (Dodor, Sira, & Hausafus, 2010; Heider, 2005; Lortie, 1975). In reflecting on the legacy of Lortie, Hargreaves (2010) describes decades of research that has confirmed the difficulties of building genuine collaboration among teachers whether in the same school or more widely using new network technologies. Having their professional expertise recognized and valued by colleagues is a consistent challenge for teachers, even within the same school, and many countries lack infrastructure to support teachers in collaborating beyond the school boundaries (OECD, 2009).

All of these factors from 'generic TPD research' are relevant when thinking about ICT TPD. In the next section, issues specific to ICT TPD are examined.

Critical issues in TPD for integrating ICT

Some challenges confronting those responsible for teacher professional development related to ICT were

explored in the *International Handbook of Information Technology in Primary and Secondary Education* (Voogt & Knezek, 2008) and in the work of the first EDUsummIT in 2009. The broad topics considered there were teacher learning for pedagogical innovation, benchmarks for teacher education relative to pedagogical use of ICT, factors affecting teachers' use of ICT, models for teacher education related to ICT, multimedia cases in teacher education, communities of practice (CoPs) for teacher professional development, and teacher learning for educational renewal with ICT. Research published since that time has enhanced our understanding of these topics and some significant findings are summarized in this section.

If teachers are to engage in pedagogical innovation then they need to be prepared with knowledge beyond what is essential for operating in classrooms, as they are currently constituted (Law, 2008). However, research continues to find that, even in teacher preparation programmes that promote use of ICT for active student learning, ICT is used mostly for productivity and information presentation (Graham, Tripp, & Wentworth, 2009). Other research that directly addressed the question of innovation with pre-service teachers found that their understandings of pedagogical innovation and capacity to deal with it varied (Davis, Hartshorne, & Ring, 2010) with the implication that programme designers need to consider readiness for change when promoting unfamiliar pedagogical approaches. In this endeavour, there is a need for benchmarks in relation to policy development and assessment using ICT as well as for pedagogical use (Kirschner, Wubbels, & Brekelmans, 2008), as for example the ones proposed by Kirschner et al. (2008).

Although these steps should result in programmes that are designed to prepare teachers who can apply ICT for pedagogical innovation there are other factors that will influence the adoption of ICT by teachers. Somekh (2008) argued that, although there is substantial research that has identified teachers' beliefs as critical factors in the adoption of ICT (Ertmer, 2005), those beliefs are necessarily connected to broader sociocultural factors that affect teachers' adoption of ICT. Moreover, a strong case can be made that changes in teacher beliefs follow, rather than precede and cause, changes in behaviour (Guskey, 2002). More recently, Belland (2009) used the sociological concept of *habitus* as an alternative basis for explaining teachers'

apparent reluctance to adopt ICT. In that view, 12 years of primary and secondary schooling, in which ICT was either not present or not integral, leaves prospective teachers with understandings of how education is practised that are difficult to change in the short period of an initial teacher preparation programme, especially if that programme also fails to make ICT integral.

The importance of models of good practice in teacher preparation, including in the use of ICT, has been recognized and it appears that success requires adopting a mindset that teaching is not effective without ICT (Ertmer & Ottenbreit-Leftwich, 2010) and embracing associated practices. McDougall (2008) argued that even effective programmes for teacher preparation require ongoing re-development. She noted that there were few published evaluations of such programmes and that more research was needed to document the effects of teacher development efforts on classroom practices. Between 1999 and 2006, the US Department of Education's Preparing Tomorrow's Teachers to use Technology (PT3) program awarded more than 400 grants totalling almost \$340 million to teacher education programmes (US Department of Education, 2006). Researchers have reported that the PT3 initiative achieved gains in pre-service teachers' ICT knowledge and frequency of use during field experiences through approaches such as mentoring and creating ICT-rich instructional materials (Polly, Mims, Shepherd, & Inan, 2010). TPD approaches such as video clubs in which teachers collaboratively review video of their own teaching (Gamoran Sherin & van Es, 2009) and immersion in technology-rich classrooms (Shapley, Sheehan, Maloney, & Caranikas-Walker, 2010) have resulted in increased use of ICT by

Lastly, research targeted on TPD and ICT integration highlights the importance of institutional and group professional learning environments as models to overcome the problem of teaching as an isolated profession (Hargreaves, 2010; Lortie, 1975). CoPs and PLCs have been proposed as approaches to reducing isolation and encouraging professional growth. The handbook chapter addressing this topic (Looi, Lim, & Chen, 2008) describes work with CoPs in traditional and online modes, arguing that new technologies offer new opportunities for professional growth and identity formation for teachers but that there is need for further study of how such communities can be built and

Table 1. The Focus Dimension Within the Computer Practice Framework (Based on Twining, 2008, p. 566)

Category	Definition
IT	Using computers in a way that helps children to develop their IT skills, knowledge and understanding
Learning tool	Using computers in a way that supports any aspect of children's learning other than $\ensuremath{\mathit{IT}}$ itself
Other	Using the computer in a way that is not covered by IT or learning tool

IT = information technology.

sustained. Hur and Brush (2009) investigated self-generated online communities of teachers and reported that reasons for participation were most often related to experience of personal support. In a more structured approach with a focus on technology integration, teachers progressed through mentoring to a teacher-led CoP that supported more student-centred use of technology (Kopcha, 2010). Other researchers have argued, on the basis of experience with teacher communities, that making practice public using new media and social networking approaches can transform teachers' practice (Lieberman & Pointer Mace, 2010).

EDUsummIT: TPD to move education into the digital age

The TWG3 comprised 21 participants representing 14 different nationalities from around the globe. Their discussion is summarized in Twining, Albion, and Knezek (2011). This section extends specific aspects of that discussion.

Clarifying goals of TPD for ICT integration

Working from their original remit to address TPD for 'technology use in schools and classrooms', TWG3 was challenged to concentrate on TPD which would be most relevant for *moving education into the digital age*. In their view, that should go beyond preparing teachers to *adopt* technologies for common tasks and should focus on improved learning and teaching through effective use of information technology (IT). This refinement clarifies the focus on the integration of new technologies within all disciplines and across pedagogical practices rather than being limited to IT/Computing as subjects. Moreover, it was in line with what Twining (2008) described as using IT as a

'Learning Tool' on the Focus Dimension of the Computer Practice Framework (See Table 1).

The overarching question debated by TWG3 was whether the focus of TPD should be on transforming educational practice or supporting and extending existing practice. The notion that IT can be applied to education in qualitatively different ways can be traced back at least as far as the Type I (facilitating teaching the same things in the same ways as before) and Type II (making available new and better ways of teaching) distinction drawn by Maddux, Johnson, and Willis (1992). The Mode Dimension of the Computer Practice Framework (Twining, 2008) extends this typology, building upon the Focus Dimension with three categories of impact that using IT as a 'Learning Tool' might have. Table 2 provides definitions of the three categories within the Mode Dimension, which focus on the extent to which using IT as a 'Learning Tool' changes what is taught (the curriculum) and/or how it is taught (pedagogy), and whether or not these changes could have been achieved without IT.

Of course, transformation of practice goes beyond changes to curriculum content and processes. The SITES-M2 study (Kozma, 2003a, 2003b) collected 174 case studies of innovative pedagogy with ICT from 28 countries. The data suggested that pedagogical transformation occurs when teachers move beyond simple applications of ICT to use it for planning instruction and collaborating beyond the classroom, supporting learning by creating structure, providing advice and monitoring progress. Students are enabled to use ICT to research projects, analyse data, design products, and share their work within and beyond the classroom. In these circumstances, the nature of the teacher-learner relationship shifts and the roles of teacher and learner are shared and sometimes reversed. Subsequent analysis of the SITES-M2 data identified six dimensions on

Category	Definition
Support	Learning objectives (excluding those relating specifically to <i>IT</i>) remain the same but the process is automated in some way. <i>Support</i> is thus about improving efficiency and effectiveness without changing curriculum content.
Extend	Curriculum content and/or process are different, but these changes could take place in a classroom context without a computer or related information and communication technology.
Transform	Curriculum content and/or process are different, and these changes could not have taken place in a classroom context without a computer or related information and communication technology.

Table 2. The Mode Dimension Within the Computer Practice Framework (Based on Twining, 2008, p. 567)

which pedagogical innovations could be compared (Law, Yuen, & Fox, 2011). These were learning objectives, teacher's role, learner's role, sophistication of the technology, connectedness between classroom and the wider world, and the multiplicity of the learning outcomes. The Schome Park Programme (http://www .schome.ac.uk/wiki/The_Schome_Park_Programme) similarly identified nine dimensions of practice that need to be considered when thinking about educational transformation, which they labelled: roles, relationships, curriculum, discipline, theoretical stance, motivation, focus, perspective and stance (Twining, 2010). As ICT becomes integral to the work of teachers and learners in classrooms, transformation can occur along one or more of these dimensions and TPD can be designed to support those changes.

Obstacles to success

TWG3 identified a number of issues that were seen to constitute obstacles to effective TPD. These included a lack of consistent vision for what might constitute success; poor match between needs and provision; exclusion of significant voices from decision making; potential misalignment among government policy statements, institutional cultures and individual professional responsibility; and failure to successfully harmonize context, policy, practice and research.

The importance of shared visions in education is well documented in the literature (DfES, 2004; Fullan, 1992; National College of School Leadership [NCSL], 2003, 2004), as is the lack of agreement underpinning IT use in education (dICTatEd, 2007; Twining, 2007; Van de Brande, Carlberg, & Good, 2009). TPD

intended to promote 21st century learning often arises from visions for success that are inconsistent. When some leaders and participants aim to transform learning through the professional development effort and others aim to use the effort to improve performance of learners in the current system of schooling and accountability, success is unlikely. Shared vision has been recognized as the first of several necessary conditions for leveraging technology to enhance and transform learning (International Society for Technology in Education, 2008; Van de Brande et al., 2009). UNESCO's (2008) ICT competency standards are an example of an initiative designed to facilitate shared understandings across countries and between policymakers and practitioners.

Another important point raised in TWG3's discussions was that teachers (and learning) are often treated so generically that resulting TPD is not experienced as relevant. Socio-economic context, age-level assignment, subject or content specialization, and prior experience are all critical characteristics of teachers to consider when designing TPD. Typically, elementary teachers are 'in the business' for a whole different reason than are secondary teachers, and motivation impacts the kind of TPD that a teacher finds engaging. As a result, TWG3 concluded that skills to be developed must match content, technology and pedagogy with the desired learning to ensure an effective professional learning experience.

Moving the focus beyond pedagogical practices, and toward the school as learning organization, TWG3 considered that teachers, school and system administrators, students, parents and community leaders all have legitimate stakes in the success of our

education systems, but too often many of these voices are missing from discussion that might influence the direction of professional development. Successful TPD should acknowledge and embrace principles drawn from knowledge of the context of teachers' practice, policy imperatives, emerging pedagogical practice and current research (Cochran-Smith & Lytle, 1999; Scheerens, 2010). Failure to attend to any of these multiple sources of information may result in TPD efforts being less relevant and effective.

Inertia resulting from extended exposure to traditional educational approaches is a significant inhibitor of change (Belland, 2009). TPD must model the transformed approaches to learning and teaching that it promotes. This is reflected, for example, in the envisioned model of the European Commission 'Creative Classroom', which promotes cycles of discussion, development and sharing of educational practices, and connected resources across teachers' professional networks in Europe, considering the learned lessons collected from these last as part of the evidence for policymaking in a bottom-up approach (Van de Brande, 2011).

TWG3 concluded that, because community leaders, school and system administrators, teachers, parents and students all have legitimate stakes in the success of education systems, TPD that is aligned to a shared vision and encouraged from the top, bottom and middle is most likely to be successful in moving education into the digital age (Twining *et al.*, 2011). To this end, TPD could be afforded through three important nested levels of support (as illustrated in Figure 1), namely:

- Policy/Government vision, influence of assessment, essential conditions, sustainability.
- Organization/Institution shared vision, coaching, adaptive professional development, culture of a learning organization, sustainability.
- Individual professional responsibility shared vision, new teaching strategies, career-long learning, PLCs, mentoring.

This categorization of support according to three broad levels reflects Kozma's (2003a) three levels of influence on IT use in education, as reported in Hinostroza, Labbé, López, and Iost (2008, p. 86):

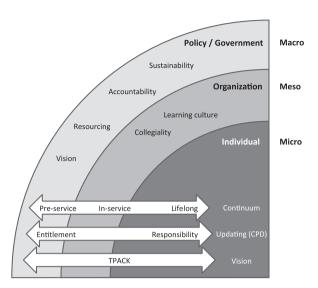


Figure 1 Three Nested Levels of TPD

- Macro-level or system factors such as cultural norms, social context, educational policy, curriculum standards, etc.
- Meso-level or school factors such as availability of IT infrastructure, IT integration plans, school leadership, innovation history, parental expectations, etc.
- Micro-level or individual factors for teachers, such as pedagogical practice, innovation history, educational background, experience with technology, etc.; and for pupils, such as experience with technology, social and cultural background, etc.

Specific elements at each level within Figure 1 are explored below.

Imperatives for action

A substantial part of the discussion in the TWG3 was devoted to identifying strategic areas for intervention. While the discussion may appear rather unexceptional, it reflects the state of play globally, as it emerged from this international group of experts. It is significant that, while many of the issues are well understood (and have been in some cases for many years), they still remain unresolved: this motivated the focus on *putting into practice* well-established principles rather than more innovative approaches.

Regarding *individual professional responsibility and opportunities*, it was noted that IT introduces a new vision of disciplines, of their epistemological and methodological tools. For example, the nature of

history today has been changed; the sorts of questions historians can ask, the ways in which they can access and manipulate data, the techniques they have for analysing artefacts, and the methods for communicating and representing their understandings have all been changed by new technologies. The same is true for all disciplines. It is widely acknowledged that in order to teach effectively one needs to have the relevant discipline expertise, and IT capability appropriate to the discipline needs to be understood as part of that corpus of knowledge. Thus, specialist subject teachers in schools need to understand how IT has changed the nature of their disciplines. The group considered specifically the Technological Pedagogical Content Knowledge (TPACK) framework for teacher knowledge (Mishra & Koehler, 2006) as one way of viewing the knowledge required for teaching that better grasps the importance of the knowledge that exists at the intersection of knowledge of discipline content and knowledge of IT application. Achieving and maintaining currency in this important element of Technological Content Knowledge presents a challenge for teachers at a time when both discipline knowledge and IT are advancing rapidly.

Furthermore, ICT offers new approaches to supporting learning and changes pedagogy in ways that often align better with new understandings of how children learn through constructivist and socio-cultural approaches. These changes increase the potential to *transform*, rather than simply *support* and *extend*, educational practice. Preparing teachers to integrate ICT into their pedagogical practice is made more challenging by the instability associated with the rapid development of technology (Borko, Whitcomb, & Liston, 2009).

This new appreciation of the complexity of teachers' knowledge must be recognized in approaches to teachers' initial preparation and continuing professional development. It is not sufficient to design TPD that treats the discipline, pedagogy and technology separately, without regard to the intersections. For example, the TPACK framework is being applied as the basis for an Australian national project to enhance graduating teachers' capacity for working with IT (Education Services Australia, 2011). Thus, TPD for transformative learning has to itself model transformative learning (e.g., see Bradshaw *et al.*, 2011; Condie & Livingston, 2007; Walsh *et al.*, 2011).

Finally, TWG3 agreed that practitioner research and related approaches, of which action research (e.g., Selwood & Twining, 2005), design-based research (e.g., Barab & Squire, 2004) and action learning (Boshyk & Dilworth, 2010) are examples, map well onto the key features of effective professional development. There was also agreement that the abovementioned professional learning requirements for the teacher are fundamentally achieved through shared reflective practice (Brown, Parsons, & Parsons, 2001; Schön, 1987).

Regarding the organization/institution level, there was general agreement within TWG3 that TPD should be seen as forming a continuum from pre-service to in-service and lifelong professional development. Moreover, it will be contextualized in different formal/ informal staff development environments. Informal practice-based networks for sustained professional development can be enhanced through encouraging increased collegiality in support of reciprocal learning and creative collaboration among experienced and beginning teachers. Informal professional learning acquired through interactions, participation in school projects and travel should also be recognized. Furthermore, this networked professional learning should be based on the adoption of technologies such as Web 2.0, mobile devices, augmented reality, and so on, because IT changes the nature of relations, knowledge production and knowledge re-production or sharing.

These discussions raised a question about what the aims of TPD should be – a question about our educational vision, moving the focus to the level of *policy/government*.

There was general agreement that TPD aimed to develop teachers' capability to use IT in ways that transform practice while preparing them to work effectively within the current system (e.g., using IT to support and extend practice) needs to include a focus on underpinning principles and theories of education relating to the philosophy of education, learning theory and change management. There was concern that in some countries these elements had been weakened or removed from both pre- and in-service professional development in order to allow more time to focus on developing particular 'skills' (such as teaching synthetic phonics). This has reduced the ability of teachers to make informed decisions about educational practices.

Other characteristics of professions were also felt to be absent in some countries. These included:

- A requirement for regular updating and re-accreditation.
- Engagement with cutting edge knowledge and practice within the field, as both consumers and producers of research.
- An independent professional body, which ensured that appropriate standards of competence and practice were adhered to.

Indeed, it was argued that in some countries (e.g., England) where teachers' underpinning theoretical understanding had been eroded, there was no independent professional body and there was no requirement for regular staff development or re-accreditation; it was hard to continue to justify calling teaching a profession.

Discussion

TWG3 proposed a set of recommendations related to policy, practice and research divided by areas illustrated in Figure 1. A key challenge for TWG3 in formulating recommendations was to ensure that they were relevant across international contexts, where differing practices and beliefs exist. Inevitably, this meant working towards a minimum level of provision, which might already be in place in some contexts but not in others. As illustrated in Figure 1, some of the recommendations apply at all three levels: government, organization and individual.

Starting at the bottom of Figure 1, a general underpinning principle is that effective practice (using IT to enhance learning and teaching) requires an integration of discipline expertise, pedagogical expertise and IT competence, which includes technical skills (TPACK). One of the challenges teachers face in achieving this blend is to know what good performance looks like and that challenge is compounded when other stakeholders, such as parents and policymakers hold different views of what constitutes good performance. Hence, it is critically important to engage all stakeholders in developing a shared vision for education and the role of IT.

The shared vision should recognize that education will continue to evolve from traditional models, roles

and practices to new and emerging ones that integrate new technologies. Accordingly, TPD must be seen as forming a career-long continuum (pre-service, inservice and lifelong) and policy should provide for minimum entitlements and requirements for professional development. So important is the continuing development of teachers for the success of new educational initiatives that policy should ensure that dedicated funding is set aside for related TPD. While there is little robust research evidence about the level of TPD funding required, members of TWG3 argued that at least 30% of funding for new educational initiatives should be ring-fenced for TPD based on experience of implementing national initiatives, such as the UK Building Schools for the Future Programme.

The complexity of teachers' work, blending knowledge of discipline, pedagogy and IT makes it imperative that programs for TPD should be developed using multidisciplinary teams that not only include these separate elements but also ensure they are effectively integrated. Developing teacher educators so that they can model effective integration of IT will assist teachers at all stages to appreciate the vision for effective integration and build their own performance accordingly.

Although teachers need to be well versed in their disciplines and skilled practitioners, they should not be mere technicians. They need to be solidly grounded in relevant education theory, including philosophy of education, learning theory and management of educational change, so that they understand their craft and are able to apply theory to evolve their practice in response to changing conditions. This mixture of theoretical and practical preparation should extend throughout their careers.

The apparent disconnect between educational research and the practice of teachers in classrooms has been noted previously. There is a need for educational research that is more closely connected to, and informs, the practice of teachers and vice versa. Thus, research funding should be focused on supporting practitioner research, particularly relating to IT and subject integration. Practitioners should be engaged in research about IT in learning and teaching at both preservice and in-service stages of their careers and better routes should be developed for sharing of expertise, effective practice and research findings between practitioners.

Conclusions

Early during TWG3 discussions, consensus developed that research-based and experience-based knowledge for effective teaching – including effective professional development – is not adequately disseminated in a manner that impacts policy or practice. A major portion of this article is devoted to models for professional learning, standards and expectations for professional practice, and imperatives for action to ensure that these well-established criteria are recognized and respected as important. Ways should be created for EDUsummIT sponsoring organizations such as UNESCO, IFIP, ISTE, Kennisnet and SITE to become conduits for channelling the best professional development practices into policy and practice.

Rapid developments in IT continue to affect both discipline knowledge and pedagogical possibilities in ways that must influence teachers' professional learning for employing IT as a constituent part of learning experiences rather than as a specific topic. The resultant changes in pedagogy often align better with new understandings of how education could *move into the digital age*. As such, they represent what Cuban (1988), drawing on Watzlawick, Weakland, and Fisch (1974), defines as second-order change:

Second-order changes seek to alter the fundamental ways in which organizations are put together.... Second-order changes introduce new goals, structures, and roles that transform familiar ways of doing things into new ways of solving persistent problems. (Cuban, 1988, p. 342)

However, one of the most significant 'findings' from the TWG3 discussions was that while many of the issues relating to effective TPD are not new, much TPD across the world continues to ignore them, resulting in the overall pattern of TPD being a not very effective activity (e.g., Opfer, Pedder, & Lavicza, 2008). Thus, the gauntlet that EDUsummIT 2011 has thrown down, to move education into the digital age, is a challenging one, which will require significant political will. However, any countries that fail to rise to this challenge are likely to limit the possibilities of their people for access to knowledge as well as full participation and expression in a global society. TPD is critical to the success of education, particularly during a period such as this one in which education faces such radical challenges. TWG3's recommendations are intended to be realistic and achievable, but will only succeed in moving education into the digital age if implemented in tandem with the recommendations of other working groups. In fact, the Learning Society (Carneiro, 2007) has to meet challenges that require a complex and global vision of education. This has been also the strategy within TWG3: to build on the many facets of local educational practices towards shared values to expand and *transform* educational culture.

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In recognition of the current interest in both learning analytics and massively multiuser environments and courses, contributions are being solicited for a special issue of JCAL addressing the intersection of these domains. It is clear that dialogue and exchange are needed to bring together the various contributory bodies of knowledge encompassed by the two domains, and one of the aims of the special issue will be to help encourage this. To this end, in addition to manuscripts reporting empirical investigations on the application of learning analytics to learning, teaching and assessment in MMVEs and MOOCs, those with a theoretical or conceptual focus will also be considered, with interdisciplinary studies and perspectives particularly sought after and welcomed.

Please note, the call for papers has been updated to further clarify the scope of the Special Issue: **Read the updated Call for Papers here** (http://onlinelibrary.wiley.com/store/10.1111/(ISSN)1365-2729/asset/homepages/JCAL LearningAnalyticsInMMVEsMOOCs CFP UPDATED 2 .pdf? v=1&s=ccec20232e3fae661c35520fc71528ea7ecb2c90)

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SPECIAL SECTION: Designing and Evaluating Social Media for Learning (http://onlinelibrary.wiley.com/doi/10.1111/jca.2012.28.issue-3/issuetoc) Volume 28, Issue 3, June 2012

<u>Special Issue: Quality in E-Learning (http://onlinelibrary.wiley.com/doi/10.1111/jca.2012.28.issue-1/issuetoc)</u>

Volume 28, Issue 1, February 2012

From: P.Twining <p.twining@open.ac.uk>

Subject: FW: Decision JCAL EDUsummIT SI - Moving Education into the

Digital Age: The contribution of Teachers' Professional

Development

Date: 13 June 2012 10:07:06 PM AEST

To: Peter Albion < Peter. Albion@usq.edu.au>, Juliana Raffaghelli

Peter/Juliana

Here is the feedback from the reviewers.

PeterT

On 02/06/2012 07:28, "Kirschner, Paul" < Paul.Kirschner@ou.nl>wrote:

Dear Peter,

I am writing in relation to your submission of your manuscript entitled

"Moving Education into the Digital Age: The contribution of Teachers'

Professional Development".

I have received feedback from two referees both of whom are expert and

experienced in this field. Those reviews may be found at the bottom of

this mailing. The present reviews are both detailed and, I suggest, very

thoughtful in relation to your project: I hope you find them useful. I have looked at the paper myself, as have the two guest editors Joke Voogt

and Gerald Knezek and we all concur with the remarks that the referees

make. You will see that, broadly, they are supportive but they are also

critical. I have taken their overall recommendation to be that the paper

has potential to be published but it would need revisions and a resubmission before this was appropriate. I am therefore advising that

you consider this course of action.

Both reviewers agree the paper is sound, the topic is relevant. It is probably fair to say that both reviewers think the work is worthy but

rather superficial and needs more original thoughts. Yet it is capable

of

being enriched by providing evidence for the claims. Many concrete suggestions are given by reviewer 2.

Summary: It could be published but it needs more work to deepen its

consideration of the area and the empirical work that has been done within it. Changes in the paper may not lead to increased length. The

maximum number of words for a manuscript including references is 7000.

Recommendation: accept, pending major revisions

I hope you will consider revisiting the paper and addressing the comments

that are made in these reviews. If you re-submit I would involve our

referees again in making a final decision which, of course, at this stage

I cannot predict. However, we do endeavour to reach these conclusions as

speedily as possible. Please let Joke, Gerald and Liesbeth Kester (my

associate editor; email

liesbeth.kester@ou.nl<mailto:liesbeth.kester@ou.nl>) know your intentions

in relation to this possible course of action.

Best regards,

Paul

Paul A. Kirschner Editor-in-Chief Journal of Computer Assisted Learning www.jcal.info<http://www.jcal.info>

Review 1:

This paper is one of a series in which invited and international delegates at a recent (2011) meeting were encouraged to address a number

of issues relating to the effective appropriation of new technology into

educational practice. The meeting developed a discourse of "calls for

action" - implying that working groups would construct perspectives and

agendas that could then be registered by significant practitioners and

policy makers. The present report concerns the output of a working

group

convened around the issue of teachers continuing professional development.

It is a well-written piece and there is nothing said that violates widely

held views, or the direction of contemporary literature on this topic. In

a sense then, it is a useful summary that might be worthy of publication.

Whether or not it is depends a lot on its fit into the general structure

of this Special Issue collection. But also I feel it depends on whether

the piece as written seems to be an adequately engaging and well-grounded representation of the topic.

The extent of its "well-groundedness" is partly about how seriously we

are to take the structure and methods of the working group that sits

behind this paper. My own reading of the points made and the arguments

put forward is that they are rather unexceptional. Yet they could be made

more compelling if effort is invested into working up the collaborative

and integrated nature of the source of this take on them. That is a matter of the authority and working of the group that generated them.

Actually nothing much is said about the composition of this group, the

platform created for its deliberations, the strategies of discussion, and

the time course or trajectory across which this exercise was allowed to

evolve. The reader is therefore uncertain as to how far the present paper

is a reflection of the author(s) own perspectives and, if not, there is then uncertainty as to the authority of its roots in some collaborative

discussion.

Yet, as admitted already in these comments, I do feel that the paper

lacks a force of novel ideas, or a sense of exactly how old ideas might

need to be moderated to meet the differing demands of different contexts

and different disciplines (although this theme of adequate differentiation is itself well flagged in the text). Instead there is a sense of circling round some rather well-established themes - for instance, to do with the need for that differentiation, the rapid nature

of technology evolution, the significance of collegiality, and respecting

the internal dynamic of the TPACK formula.

The exercise is expected to converge on "recommendations". The present

paper does endeavour to achieve this focus but I wonder if those recommendations could be laid out to convey a more disciplined taxonomy

of concerns and a more fully articulated sense of their grounding or derivation. In short, I think this paper does a good job of reviewing an

area - I am not sure it brings great new insights to it.

Review 2:

This paper introduces the main outcomes of the EDUsummIT 2011 with

respect to teacher professional development for ICT use to promote 21st

century learning (to be referred simply as TPD). The theme of this paper

is clearly a very important one at this juncture in education history, when deep social, economic and cultural changes are taking place, spurred

by the rapid developments in digital and communication technology. The

paper has a clear and appropriate structure. The focus on individual,

organizational and policy levels in discussing obstacles and recommendations is also well chosen. In addition to reviewing the literature in this area, it identifies the key obstacles encountered and

calls for political will power to provide support for TPD.

Overall, I find the paper a potentially important one. However, the focus

and conceptual framing in a number of areas are too narrow and could

benefit from widening the scope of literature that it draws from. The following are suggestions for the author(s):

The paragraph starting from the bottom of p. 4 discusses the issue of

teachers working in isolation and suggests that "many countries

lack

infrastructure to support teachers in collaborating beyond the boundaries

of their own schools". However, even at the school level, there are many

cases whereschools do not have an structure for collaboration among

teachers from within the same school, which should also be highlighted.

On the bottom of p.8, Figure 1 introduces 3 modes of using ICT. It is

important to distinguish between the three modes support, extent and

transform. However the paper does not bring in the most important or

challenging aspect of "transform" in that it requires the changing roles

of the teacher and the learner, which is a most difficult part of the change and requires teacher professional development to facilitate. There

are many examples of studies giving in-depth discussions on the changing

roles and teachers in cases of ICT use are very useful to drawn on,. In

particular, the SITES M1 (Pelgrum, and Anderson, 1999) and SITES M2

(Kozma, 2003) studies provides theoretical discussions of "emerging"

pedagogical practices that makes use of ICT, and data collected empirical

to describe the features that you may label as "transformative". Law,

Yuen and Fox (2011) provide further in-depth analysis of the SITES M2

case studies using a six dimensional framework to capture the changes

that takes place in a pedagogical practice, which can also be used to compare the innovativeness of ICT-supported pedagogical innovations.

These six dimensions are curriculum goals, teacher's role, students' role, multidimensionality of the learning outcomes observed, connectivity

with others outside of the classroom and the sophistication of ICT used.

What is the meaning of transformation? I do not think that you can neatly

divide real practices of teachers into the three boxes in Figure 1, and

it is more helpful to the reader to give more substance to the term transform. Further, the above references clearly demonstrate that defining transform using curriculum content and process are far too narrow. Curriculum content changes do take place inICT-supported practices, but in the literature on 21st century learning, the focus is much more on new curriculum goals and objectives, which is much broader

than content.

On p. 9, there is the description on Figure 2. Again, there are much better frameworks to describe the foci for ICT use than IT, Learning Tool

and Other. A better framework to consider would be to use the learning

about, learning with and learning through categories of ICT use (Pelgrum

and Law, 2003; Condie and Livingston, 2007).

Again on p. 9, there is a description of the importance of shared vision

and alignment from the top-level policy decision making downwards.

However, what provides the framework for this alignment is not made

clear. Policy makers responds to national policy agendas, and economic

development is one important context for education developments. There is

a lot of work done to provide a strong link between the two and ICT in

education by international agencies, UNESCO (2008).

On pages 9 & 10, the paper discusses what needs to be included in TPD and

highlights vision and skills. The paper mentions beliefs in a later section, but perhaps it should be referred to here.

At the bottom of p. 10 and the top of p. 11, the paper talks about the

need for TPD to pay attention to teacher context, policy imperatives,

etc. and then mentions the need for support. While these are important

and not new in the literature, it does not address the need for change in

the mode of provision for TPD. TPD for transformative learning has to

involve in itself transformative learning. Teacher learning should

primarily be productive learning, rather than focusing on knowledge and

skills "to be developed". It is also important that TPD should be action

learning oriented in a Community of Practice.

Practitioner research is mentioned on p. 13 and action research is the

only example that is mentioned. However, in situations when the pedagogical practice is emerging and there is a need to develop better

theories about new modes of learning supported by ICT, action research

and the reflective practitioner is clearly an inadequate framework for

practitioner research. Design-based research is more appropriate. There

are plenty of good references in this area, to name a few: Barab and

Squire (2004), Collins, Joseph, and Bielaczyc (2004). There is a very

good special issue on design based research in the Educational Researcher

32(1).

On p. 16, 8th line, it says "policy should ensure that at least 30% of funding for new educational initiatives is set aside for related professional development". Where is the evidence for this claim?

At the top of p. 18, there is a quote from Cuban on second-order changes.

Presumably, the EDUsummit is intended to foster this kind of change. It

would be good to provide a clear description of how the EDUsummit is

actually scaffolding this type of change. This paper may not be the appropriate context for this, but may be something that is addressed in

this special issue.

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